

Order Date : ..... / ..... / ..... Order Number : .....

Code	Name	Colour	Quantity	Size	Price

Refund ☐ Exchange ☐ Size Exchange ☐ Colour Exchange ☐

Reason for Return	
<input type="radio"/> Item different to image	<input type="radio"/> Item damaged
<input type="radio"/> Ordered wrong size	<input type="radio"/> Other reason
<input type="radio"/> Wrong item received	
<input type="radio"/> Does't fit properly	
<input type="radio"/> Didn't arrive in time	

Refund by Cash on Delivery
Name : .....
Bank : .....
Account Number : .....
IBAN : .....
Signature : .....

### THALKYMOS

ΓΟΓΑΛΗΣ ΙΩΑΝΝΗΣ

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ΘΕΣΣΑΛΟΝΙΚΗ - ΤΗΛ: +30 231 3021844

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### USE OF INFORMATION

We want you to be completely satisfied with your purchase. If you are unhappy with your purchase for any reason, we will gladly accept exchange or return of products, in excellent condition with all labels and tags attached, within 14 days from the day you received them.

You have the right to return your order in whole or in part without bearing any obligation to inform us of the reason for a return of your order. In this case you shall solely bear the immediate cost of returning the product. In case the reason for returning a product is due to a company's error, we undertake to cover the cost of the product return.

In case of a return of a product, and depending on both the method you chose to pay your order and the way such product would be returned, refund of payment shall be concluded within 8 days from the date we shall receive the product. If the reason for returning a product lies with a company's error, Thalkymos undertakes to deliver order again at the shipping address you have specified at the company's own expense. If you wish to return an order where it is not the company's fault, then they shall bear the relevant courier cost. When you send us back a product, our company will receive it within 2-3 working days, for returns within Greece via ACS courier or within 5-10 working days, for returns outside Greece via Post Office. In case you choose another courier service we cannot guarantee any delivery times regarding the products you return us. When we will receive the returned product, we will immediately process your request and notify you via e-mail about the processing of said request.

Your package inside should contain a. The returning product. b. This special return form, filled with the required information. We will refund the price you paid for your item, including sale items back to your original payment method. c. Attach your receipt.